

Last Updated: NOV. 2020

Your privacy is important to FlytigerCNC.

FlytigerCNC offers a range of services to customers and prospective customers to assist them in the manufacture of their parts and assemblies by providing them with the ability to purchase those parts and assemblies from FlytigerCNC ("Customer").

This privacy policy ("Privacy Policy") applies to all personal information collected through and/or processed in connection with <http://www.flytigercnc.com> (the "Website"), the services offered by FlytigerCNC and verbal, email, text and other electronic messages between you, our Website and/or FlytigerCNC personnel.

This Privacy Policy is issued on behalf of each of these companies and their affiliates, so when we mention "FlytigerCNC," "we", "us" or "our" in this Privacy Policy, we are referring to the relevant FlytigerCNC group entity.

This Privacy Policy aims to give you information on how FlytigerCNC collects and processes your personal data through your use of the Website and our Services for our own purposes (i.e., where we are the Controller). This Privacy Policy does not describe how we process personal data on our customer's or any other person's instructions (i.e., where we act as a Processor).

This Privacy Policy is subject to occasional revision, and if we make any material changes in the way we use your personal data, we may notify you by sending you an e-mail to the last e-mail address you provided to us and/or by prominently posting notice of the changes on our Website. Any changes to this Privacy Policy will be effective upon the earlier of thirty (30) calendar days following our dispatch of an e-mail notice to you or thirty (30) calendar days following our posting of notice of the changes on our Website. These changes will be effective immediately for new users of our Services. Please note that at all times you are responsible for updating your personal data to provide us with your most current e-mail address. In the event that the last e-mail address that you have provided us is not valid, or for any reason is not capable of delivering to you the notice described above, our dispatch of the e-mail containing such notice will nonetheless constitute effective notice of the changes described in the notice. If you do not wish to permit changes in our use of your personal data, you must notify us prior to the effective date of the changes that you wish to deactivate your Account with us. Continued use of our Website or Services, following notice of such changes shall indicate your acknowledgment of such changes and agreement to be bound by the terms and conditions of such changes.

### **What we collect**

Information provided by you

We may collect your first and last name, company name, company profile, postal address, email address, phone number, fax number, billing information, shipping information, tax registration status and number and/or demographic information (such as your gender and/or occupation), as well as other information you directly provide on our Website.

#### Private messages

When using our services, you may exchange private messages (including, but not limited to text, verbal, images, videos, locations, contact details) with us. We store these messages in order to improve our services, and as required by law.

#### System

The system our company USES is Zoho. It is a national famous enterprise. Your information will be well protected.

#### Automatically generated information

When you visit our Website, we automatically log information about you and your computer. This information may include IP addresses, browser type, browser language, browser settings, computer operating system type, the website you visited before browsing our Website, pages you viewed on our Website, how long you spent on a page, access times and information about your use of our Website and services. We may also collect this information by using "cookies" in accordance with this Privacy Policy.

Each of the categories of information above comprise your "personal information."

### **How Do We Use Your Personal Information?**

#### General Use.

We will only use your personal data for the purposes for which we collected it as listed below, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal data for an unrelated purpose, we will update this Privacy Policy and we will explain the legal basis which allows us to do so.

We may use your personal information as follows:

- to provide our services to you
- to facilitate any communication required for delivery of our services, including sharing your personal information as necessary to fulfill your Order;
- to operate, maintain, and improve our Website, products, and services;

- to respond to comments and questions and provide customer service;
- to send information including confirmations, invoices, technical notices, updates, security alerts and support and administrative messages;
- to communicate about promotions, upcoming events, and other news about products and services offered by us and/or our selected partners;
- to link or combine user information with other personal information;
- to allow you to participate in interactive features on our Website;
- to notify you about changes to our Website or any products or services we offer or provide through it;
- to process and deliver contest entries and rewards;
- to deliver ads based on your interests, including content you have viewed and pages you have visited;
- to inform marketing analytics;
- in any other way we may describe when you provide the information; and/or
- for any other purpose with your consent.

### **How long we store your Personal Data.**

We will only retain your personal data for so long as we reasonably need to use it for the purposes set out above, unless a longer retention period is required by law (for example for regulatory purposes).

### **How to exercise your rights.**

If you want to exercise any of the rights described above (except Consent Withdrawal, on which see below), please contact us by e-mail at [top@flytigerCNC.com](mailto:top@flytigerCNC.com). We rely on our Legitimate Interests as the legal basis for the processing of your personal data that is involved in sending you marketing communications. If you wish to exercise your right to object to the processing of your personal data for this purpose, you may do so by following the opt-out processes outlined in the marketing email you received or by contacting us directly (please see contact information below). Following your exercise of your right to object, we will promptly cease processing your personal data for the purpose of sending you marketing communications. Despite your indicated e-mail preferences, we may send you service related communications, including notices of any updates to our Terms of Use or Privacy Policy. Typically, you will not have to pay a fee to access your personal data (or to exercise any of the other rights outlined above). However, except in relation to Consent Withdrawal, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive, or, we may refuse to comply with your request in these circumstances. We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response. We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a

month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

### **Complaints**

If you would like to make a complaint regarding this Privacy Policy or our practices in relation to your Personal Data, please contact us at: [top@flytigerenc.com](mailto:top@flytigerenc.com). We will reply to your complaint as soon as we can.

### **Children's Privacy**

We are committed to complying with the Children's Online Privacy Protection Act (COPPA). Our Website and services are not directed to children under the age of 16. We do not knowingly collect personal information from children under the age of 16. If we receive personal information that we discover was provided by a child under the age of 16, we will promptly destroy such information. Schools and parents should supervise their children's online activities and consider the use of other means to provide a child-friendly online environment. Additional information is available on the Direct Marketing Association's home page at <http://www.the-dma.org>. If you would like to learn more about COPPA, visit the Federal Trade Commission home page at <http://www.ftc.gov>.